

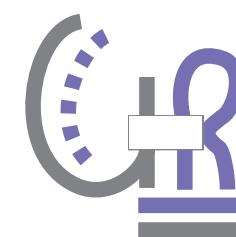


PROFILE

📍 Plot 1673 Lakeside Resort,
Celina Ayom Crescent,
Opposite Shema Filling Station,
Ahmadu Bello Way, Kado, Abuja

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For Bookings Contact:
☎ 08033144370, 09097071710



UHR Consult
“Transforming Human Capital”
Training | Recruitment | HR Consulting

CONTENTS





About us

Universal Human Resource Consult is a HR Consulting firm that effectively manages Private and Government Organizations, ensuring deployment, engagement and Training of Talent/Human Resources; thus creating sustainable growth and increased quality of service delivery.

Our Vision

Our Vision is to transform Government and Private Sector Human Capital into value adding resources that contribute to sustained competitiveness.

Our Mission

We are on a Mission to deliver innovative Training Programmes and Consulting best practices through seasoned Facilitators and HR professionals, to meet individual and Organizational needs.



Our Objectives

- Identify Training and development needs to close existing competency gaps.
- Create competitive advantage through innovation
- Drive effective Recruitment and Selection
- Improve service delivery through Standard Operating Procedures



OUR CORE VALUES

INTEGRITY

Integrity to us is choosing our thoughts and actions based on value rather than personal gain. We will always stay true to our promises.

QUALITY SERVICE DELIVERY

We always ensure that our clients get the best at all times knowing fully well that without them we will not be in business.

TRANSPARENCY

You can count on our continuous cooperation to be as discreet in all our dealings.

EFFICIENCY AND EFFECTIVENESS

Our aim is to provide timely solutions that are tested and trusted with the sole aim of giving guaranteed satisfaction.

BEST PRACTICE

For us at UHR Consult, there is only one way and it is “The Best Way”. We NEVER compromise and this has endeared us to our loyal clients.

RESPONSIVENESS

We treat our customers with empathy, believing that only then can we truly justify the confidence they have reposed on us.

OUR SERVICES

- Training and Development
- Recruitment and Selection
- HR Advisory and Business Consulting
- Business process development (SOPs)
- Documentation - Policies, Handbook
- HR department set-up

WHY US



We go the whole 9 yards to give you a transformative experience, from 1st contact, to Advisory to problem solving to Training, even providing the right environment - UHR Office complex.



Nkem Augusta Okpuno

CHAIRPERSON/ FOUNDER

UNIVERSAL HUMAN RESOURCES CONSULT LTD

MEET OUR FOUNDER & VISIONARY

Augusta Nkem Okpuno is a HR expert with a passion for people development and organizational growth.

With over two decades of experience as a Human Resource Management Consultant, she has displayed outstanding skills as the Managing Director of Universal Stores Ltd and U & A Shalom Enterprise, prior to the birth of Universal Human Resource Consult. Over the years she has gained mastery in the areas of Recruitment and Selection, Organizational Design and Structure, Onboarding and Work Psychology.

She is a member of the Chartered Institute of Human Capital Development of Nigeria and trainer, certified by the Center for Management Development of Nigeria (CMD). A licensed HR Consultant and a UK trained Human Resource Management Consultant, with an MSc in Human Resource Management and Training from the University of Leicester, UK and BA (Hons) in Human Resource Management from the London Metropolitan University, UK.

She holds a Diploma in Information Systems Management from APTEC, Abuja and was trained as a confidential secretary at the United Christian Secretarial Studies, Lagos.

She has attended several seminars both locally and internationally. She is an experienced Relationship Counsellor and published Author of three books; “The Mystery of God's Plan”, “Awesome Grace” and “Living a Life of Purpose”. She is also the Founder of The Practical Woman Initiative; a woman-centric initiative with the primary objective of supporting and empowering women from various walks of life.

Her works and initiatives are intended to drive people to fulfil their life's purpose.



LORETTA LAOYE

MANAGING DIRECTOR

Loretta Laoye is a Human Resource Management Consultant with nearly a decade of work experience in the HR profession, which involves the recruitment and selection, training and development, as well as management of human capital to achieve organizational strategic goals. Her experience in both the public sector (Central Bank of Nigeria) and the private sector (Universal Human Resource Consult) have equipped her with diverse set of skills required to adapt to rapid changes in the Human Capital Development sector. She has an MSc in Human Resource Management and Training from the University of Leicester, UK and a bachelor's degree in Pharmaceutical Science.

She is a member of the Chartered Institute of Human Capital Development of Nigeria, a global Senior Professional in Human Resources International (SPHRi), certified by the HR Certification Institute (HRCI) and a trainer, certified by the Centre for Management Development of Nigeria (CMD). Her core competencies are in Human Resource Development, Strategic Human Resource Planning, Strategic Human Resources Leadership, Talent Management, Performance Management and Business Strategy.

She is also the Founder of Geranuel PCOS Foundation, a non-profit organization set up to raise awareness for polycystic ovarian syndrome (PCOS) through structured training programs and lectures delivered by medical professionals to women living with the condition. She has partnered with hospitals and diagnostic centers in Nigeria (Abuja, Lagos and Port Harcourt) to enlighten and provide free medical services to PCOS patients.

Her passion for Human Capital Development and how it translates to service delivery spans across various career paths. This has propelled her to lend her voice and share her HR expertise as a keynote speaker at conferences and diverse platforms.

She is an avid reader who is thorough in research and firmly believes in continuous improvement of processes and people.

UHR TRAINING TOPICS

UHR CONSULT TRAINING TOPICS

Management & Leadership Programmes	Human Resource Management Programmes	Personal development Programmes	Administrative Management Programmes	Customer Service & Public Relations Programmes	Sales & Marketing Programmes	Computer & ICT Programmes	Business Management Programmes	Life Mentoring Programmes	Budgeting, Finance & Accounting Programmes	Legal Programmes
Leading creatively	Basics of Human Resource Management	Work-life balance	Workplace Innovation & Productivity Skills	Customer Service Excellence	Strategic Selling & Value Propositions	Introduction to Information Technology	Inventory Management Skills for Executives	Developing Emotional Intelligence	Role of Finance in Corporate Governance	Legal System Compliance
Achieving Leadership Excellence	Advanced Recruitment, Selection & Interviewing Skills	Continuous Professional Development	Quality Service	Building a Customer Focused Organisation	Product Management	Social Media as a Tool for Business	Essentials of Business Communication	Personal Branding	Essentials of Tax Audit	Introduction to Conflict Laws
Being a competent Manager	Improving Employee Performance & Engagement	Goal setting & Execution	Health, Safety & Management	Customer Psychology & Behaviour	Marketing Basics	Strategic IT Leadership	Business Writing	Art of Public Speaking	Financial Analysis, Modelling & Forecasting	Administrative Law: Fundamentals of Employment Law
Developing Leadership, Communication & Interpersonal skills	Job Evaluation & Analysis	Workplace Etiquette	Conflict Management & Resolution	Relationship Management	Fundamentals of Sales	Data Analysis Techniques	Business Analytics	Relationship Coaching	Setting & Controlling Budgets	Discrimination Law & Practise
Setting priorities, Time Management & Stress Reduction	Succession Planning & Trend Analysis	Personal branding	Life after Retirement	Planning & Managing Public Relations Campaigns	Overcoming Sales Objections	IT Protection, Security & Control	Strategy Execution	Stress Management	Finance & Accounting for Office Administrators	Understanding Law in Business
Strategic Planning	Effective Performance Management	Developing a Growth Mindset	Office Administration	Powerful Presentation & Public Speaking Skills	Proposal Writing	Microsoft packages for Managers	Sustainable Business Strategy	Winning with people	Essentials of Budgeting & Business Finance	Judiciary: Objectives & Evaluation
Mastering People Management & Team Leadership	Benefit Administration & Reward Management	Vision Board- Design your life	Email Etiquette	Customer Service: Soft Skills	Presentation Skills	Office Automation for better performance	Management Essentials	Understanding Human behaviour	Understanding Finance to Influence decisions	Effective Legal Office Administration
Leadership & Corporate Governance	Career development & Succession Planning	Building Interpersonal Skills	Building Administrative Assistant Skills	Understanding Customer Satisfaction	Prospecting & Lead generation	Introduction to Microsoft office (word, Powerpoint & Excel)	Developing Managerial Excellence	Developing self awareness	Cash Flow & Working Capital Management	Corporate and Business Law
Leadership 360 degrees	Keys to implementing Organisational Culture	Developing Life Skills	Executive Travel Planning	Build a Customer Service Strategy	Negotiation Mastery	Basic IT to Enhance Job Performance	Business Management and improvement	Entrepreneurship	Essential Financial Management Skills	Introduction to Legal Concepts
Leadership, Innovation & Strategy	Pension Administration for HR Managers	Winning with People	Time Management	Strategic Marketing	Market Research	Collaborate learning with ICT	Business development and Growth	Health and Wellness at work	Leading with Finance	Compliance Training for Managers
Leadership for Administrative Professionals	Develop SOPs for your Business	Emotional Intelligence	Business Management	The Use of Emotional Intelligence to Enhance Customer Service	Digital Marketing & Analytics	Excel skills for Business	Change Management	Personal Productivity	Fundamentals of Finance	Basics of Intellectual Property

OUR TRAINING FACILITIES



OUR TRAINING SESSIONS



DEVELOPING SUPERVISORY SKILLS COURSE (FIRS LAGOS)



Communication & Workplace Ethics (Run One)

CBN International Training Institute, Abuja.
Date: 8th - 11th May 2019



DEVELOPING SUPERVISORY SKILLS
AT FIRS TRAINING SCHOOL, DURUMI AREA 1, ABUJA
4TH-6TH NOVEMBER 2019

OUR TRAINING SESSIONS



COMMUNICATION AND WORKPLACE ETHICS
AT FIRS TRAINING SCHOOL, DURUMI AREA I, ABUJA
4TH-6TH NOVEMBER 2019



**DEVELOPING AN EFFICIENT
LOAN SCHEME FOR FIRS**
4TH JULY 2023



@ THE WORKSHOP ON DEVELOPING SUPERVISORY SKILLS FOR FIRS STAFF
POWERED BY UHR CONSULT. AT CHILA LUXURY SUITES, KANO.
19TH - 21ST NOV. 2019. PHOTO BY XYZ 07019087822



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"Transforming Human Capital"
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2021 ANNUAL CONFERENCE

TOPIC: **PROCESS EFFICIENCY; FOCUS ON EMPLOYEE & EMPLOYER WORKFORCE**

DATE: **29th NOV 2021**

VENUE: **16/7 Ekurinri Resort, Calabar**



Chemhealth onboarding program Day - 1



UHR CSR at Nile University

Clientele



UHR CONSULT



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